

Our Mission: To Inspire Children, Empower Families and Build Stronger Communities

INFORMATION TECHNOLOGY – Senior Systems Engineer

POSITION SUMMARY:

Kidango is looking for a highly technical Senior Systems Engineer to join us in our Fremont HQ office. In this role, you will be responsible for working collaboratively across each of our 52 (and growing!) locations. Your life at Kidango will provide you with a broad range of opportunity from architecting and deploying highly available core infrastructure (network, server, storage) to implementing Mobile Device and Identity Management systems.

Having a mindset that focuses on reliability, redundancy, and security is a must.

You will be a key member of the Information Technology team where your engineering abilities and technical prowess will play an integral role within our agency.

POSITION OVERVIEW:

- Employment Type: Full-Time/Exempt
- Location: Warm Springs Administration Office
- Job Category: Administration and Technology
- Reports to: Director of Information Technology

PRIMARY RESPONSIBILITIES:

- Architect, configure, deploy, and maintain highly available (“two nines”) server, storage, and network infrastructure in our HQ, administrative branch offices, and school centers.
- Architect and deploy projects related but not limited to Mobile Device and Identity Management systems.
- Perform regularly scheduled maintenance for agency-wide IT infrastructure.
- Manage and maintain infrastructure lifecycles and warranties.
- Serve as an escalation point for internal technologies and systems.
- Create and maintain comprehensive technical drawings and IT documentation.
- Assist in the administration and oversight of the federally funded E-Rate program.
- Maintain confidentiality of the organization; project, fiscal, personnel, and all sensitive agency related information.
- Work as a member of the agency by promoting its mission and philosophy.
- Provide excellent customer service to all staff, clients, and contacts of the agency.
- Advocate on behalf of all children, families, and staff of the agency.

REQUIRED SKILLS:

- Deep understanding enterprise virtualization technologies.
- Familiarity with SSO and SAML application integrations.
- Mobile Device Management deployment experience.
- Professional self-starter with the ability independently or collaboratively with others.
- A strong desire and ability to learn new technologies and solve complex business problems.
- The ability to travel to Kidango centers as needed.

TECHNICAL REQUIREMENTS:

- 10+ years of Information Technology professional experience.
- 5+ years of previous senior system or senior network engineering experience required.
- 5+ years of experience architecting, configuring, deploying, and maintaining highly available core infrastructure – server, storage, virtualization, and networking technologies.
- 5+ years of experience configuring and administering Windows Server domain services (AD/DNS/DHCP).
- 5+ years of experience administering VOIP PBX systems.
- Excellent understanding of cybersecurity, SSO, MFA, identity, and access management.

PREFERRED EXPERIENCE IN:

- Non-profits
- Meraki or similar networking equivalent
- Datto Backup and Recovery or similar DR/BC equivalent
- Bettercloud
- G-Suite and Chromebook administration
- Jive PBX or similar hosted PBX equivalent
- Blackbaud Financial Software
- HIPAA and/or FISMA compliance

FACILITY/TECHNOLOGY WIDE PHYSICAL DEMANDS:

Job duties will be performed in both an office environment as well as outside and the physical demands described here are representative of those that must be met by an employee to successfully perform the essential duties of this job

- The ability to perform heavy physical labor and lift or move maintenance equipment of various weights will be required
- The ability to lift 30lbs chest high will be required

COMPANY-WIDE REQUIREMENTS:

- Must pass a health screening and TB test
- Must pass background fingerprint clearance
- Valid Driver License
- Must be 18 years or older

***Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions**

Equal Opportunity Employer/Drug Free Workplace

HOW TO APPLY: To apply for this position please complete an application at <https://www.kidango.org/Careers>

You may submit your resume along with an application. Please note that you are not considered an applicant until you have completed an application for employment.